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# CODE SWITCHING IN INDONESIAN SPEECH OF RIAU MALAY ETHNIC AT A MEETING OF TAMBUSAI SUBDISTRICT GOVERNMENT AGENCY

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Abstract. The bilingualism of the Dalu-dalu community, Tambusai District, Rokan Hulu Regency, Riau Province results in language errors. The most common language error is code switching. Code switching occurs when the speaker suddenly makes a language switch when communicating with the interlocutor. The code switching that is usually carried out by the Dalu-dalu community is the transition from Indonesian to Riau Malay. The use of code switching is common in informal situations. People feel more comfortable when speaking in Riau Malay than Indonesian. Code switching and other language errors should be avoided in formal situations. Formal situations such as government meetings are usually attended by various ethnic groups. The use of good and correct Indonesian is highly recommended so that all meeting participants can understand the information conveyed. This study aims to describe code switching in Indonesian Malay Malay utterances in a meeting of government agencies in Tambusai District. The method used in this research is descriptive qualitative. The data collection technique in this study is the recording and note-taking technique. The data found in this study were 43 data. This research was conducted in Dalu-dalu, Tambusai District, Rokan Hulu Regency, Riau Province. With this research, it is hoped that it can reduce language errors, especially code-switching for the people of Tambusai District, especially in Dalu-dalu.

Keywords: code switching, speech, meeting

## INTRODUCTION

People often use regional languages as their first language because of a homogeneous environment. This environment makes speakers feel more comfortable using the local language. In addition, regional languages are not bound by standard rules like Indonesian. One of the many regional languages spoken is Riau Malay. Riau Malay is divided into three, namely Archipelago Malay, Coastal Malay, and Mainland Malay. The Malay Archipelago includes the islands in Riau Province, namely, Tambelan, Tarempa, Punggur, Singkep, and Penyengat. Coastal Malays are scattered in Kampar, Rokan, Kuantan, Batu Rijal, and Peranap. Finally, Mainland Malays include Rengat, Pekanbaru, Duri, Indragiri and Bangkinang. In general, the Riau Malay community is bilingual. His first language is Malay and his second language is Indonesian. The ability to understand and use two languages or more is commonly called bilingual (Kridalaksana, 2008). Someone who has the ability to use more than one language is called a bilingual.

A bilingual often mixes the languages he uses. This incident can be categorized into code switching and code mixing. The code in question is a speech that has elements of language behind it and has certain characteristics (Rahardi, 2001). According to (Chaer & Agustina, 2014) code switching can also be called code switching. Code switching is a language switch to another language due to the situation behind it. In line with what Chaer said, Margana explained that code switching is also a language switch that serves to clarify communication with the interlocutor (Margana 2013). Furthermore, Hymes in (Rahmina & Tobing, 2016) explains that code switching is a term to express the use of alternative languages by following two or more languages.

Code switching is categorized into two, namely internal code switching and external code switching. Internal code switching usually occurs when a speaker interacts with the interlocutor using several local languages. Meanwhile, internal code switching is the switching of the language used by speakers, for example using Indonesian to English. The phenomenon of code switching is caused by speakers and interlocutors interacting with each other, and vice versa. Hymes in (Rahmina & Tobing, 2016) code switching does not only occur if a speaker only uses between languages, but code switching can occur if the style changes contained in the language and changes in the variety of languages.

Language switching or code switching can occur by several factors. One of them occurs because of speech events. Speech event (Chaer & Agustina, 2014) is the occurrence of an interaction carried out by the speaker and the interlocutor in a discussion or communication that involves the situation, place, or atmosphere as the background. (Holmes, 1995) explains that code switching can occur due to several factors, namely the speaker, the interlocutor, the situation, the discussion, the status of the interlocutor, and familiarity with the interlocutor.

(Grosjean, 1982) there are several factors that cause the phenomenon of code switching, namely first the speaker and the addressee. This is because social status, language use, the relationship between the speaker and the interlocutor, and so on causes code switching to occur. The second is the situation, this includes the atmosphere when communicating that causes someone to do code switching. The third factor is language in conveying messages when communicating. The fourth factor is the function when communicating, for example during a pandemic someone has to keep their distance, so someone replies to communication by making gestures or something like that. The last factor is the purpose of communicating.

(Gardner-Chloros, 2009) also explained that there are three factors that make someone do code switching, first, that is, someone has the freedom to convey the language they want to use in interacting. This freedom allows someone to easily do code switching because they are free to use the language they want. The second factor is that someone who masters many languages, has a high social level, and has his own ideology can make code-switching possible. The last factor is that someone who often does code switching later in a conversation can make the other person do the same thing. Weinrich in (Romaine, 1995) also explains that one of the things behind the occurrence of code switching is the inability of a person to use a language. He also added that the transition occurred due to a person's lack of knowledge in using language so that it made someone do code switching to communicate so that the message given was conveyed to the other person.

The form of code switching that is often spoken by the Riau Malay community is code switching from Indonesian to Riau Malay. In fact, the use of code switching in informal situations is legal because there is no official interest that binds it. Different when in a formal situation, especially government institutions. In formal situations, a person is required to speak good and correct Indonesian. Apart from being official in scope, it is also to make it easier for all people with various backgrounds to understand the information conveyed. In formal situations, code switching usually occurs when a speaker is talking to an interlocutor who is both from the Riau Malay ethnicity. Speakers usually feel more comfortable and relaxed when speaking in Riau Malay with fellow speakers compared to Indonesian.

The phenomenon of code switching often occurs in one area, namely in Dalu-dalu, Tambusai District, Rokan Hulu Regency, Riau Province. The Dalu-dalu people use the coastal Riau Malay language. One example of code switching spoken by the Dalu-dalu community can be seen in the following example.

Context : Rapat pembentukan kepanitiaan yang dihadiri oleh staf kantor Kecamatan

Tambusai.

Pak Camat: Untuk seksi konsumsi saya tugaskan kepada Bu Elya.

Onakkan, Buk?

Bu Elya : Onak, Pak

During the conversation, the sub-district head did code switching when the interlocutor was Mrs. Elya. This can be seen from the sentence, " Untuk seksi konsumsi saya tugaskan kepada Bu Elya." which is Indonesian. In the next sentence, the sub-district head switches the code to Riau

Malay, namely, "Onakkan, Buk?" which means, "Apakah ibu bersedia?". Next, Mrs. Elya answered in Riau Malay, namely, "Onak, Pak." which means "Available, sir."

This research is relevant to research (Sunaryo, 2020) entitled "Code Switching from Indonesian to Jambi Malay in the School Environment of SMPN 18 Jambi City" in 2020. The difference is that this research focuses on the form of code switching and the factors causing code switching at SMPN 18 Jambi City. The next research is entitled "Analysis of Code Switching in Teacher's Language in Learning Activities in Bilingual Classes" by (Nasya Putri, 2018). This research focuses on form, function, and factors that cause code switching. In 2016, a similar study was conducted by (Frisilia Kalangit, 2016) with the title "Code Switching in Instagram (a Sociolinguistic analysis). The focus of this research examines the forms of code switching and the reasons that influence code switching in Instagram captions.

Based on the background that has been described, the authors found a phenomenon that Daludalu people tend to use code switching in communicating. This is due to the perspective that Indonesian and Riau Malay have similarities. Of course this is very possible because the Indonesian language comes from the Riau Malay language. Not only that, there are many vocabulary words in Riau Malay that are similar to Indonesian, such as "cui" which means "steal". In fact, not infrequently there is a vocabulary that is exactly the same as Indonesian, such as "look at" which is Indonesian for "look at". However, currently the Indonesian language has undergone many changes. Starting from absorption, interpretation, and so on. So that the Riau Malay language is much different from the Indonesian language. This study aims to avoid mistakes in Indonesian that will continue to occur in the Dalu-dalu community, especially in formal situations that require the use of good and correct Indonesian.

## RESEARCH METHOD

This research was conducted in Dalu-dalu, Tambusai District, Rokan Hulu District, Riau Province. Researchers conducted research in Dalu-dalu because Dalu-dalu is one of the areas in Tambusai District where the Malay language is still strong and well maintained and has the most speakers compared to other regions. This research lasted for 6 months, starting from May-October 2022. Due to the ever-evolving era and more and more people who master the language, more and more people are doing code-switching, especially in Dalu-dalu, Tambusai District, Rokan Hulu Regency.

This research is a type of descriptive-qualitative research. (Sugiyono, 2018) qualitative research method, namely a research method based on philosophy that is used for scientific experiments in which the researcher is the main key to research. This study describes the speech code switching of the Riau Malay ethnic Indonesian in formal situations. This data is obtained by retrieving data using audio. The data is in the form of speech code switching of the Riau Malay ethnic Indonesian in a meeting of the government agencies of the Tambusai District.

According to (Moleong, 2018) qualitative research is research that functions to understand the problems experienced by the research object. Starting from structure, perception, action, and the like. Then qualitative research according to (Hendryadi et al., 2018) is a research process that is carried out naturally. Qualitative research does not emphasize numbers in quantity, but rather data taken from interviews, field observations, and other documents.

# RESULT AND ANALYSIS

Data on code switching in government meetings was found in several agencies, namely, sub-districts, villages, and the Tax Service. There were four sub-district agency meetings, namely sub-district and village meetings, sub-district meetings with the community, and sub-district meetings with the PKK. Three village meetings were found, namely, the Talikumain Village meeting with the sub-district, the Batang Kumu Village meeting with the sub-district, and the Suka Maju Village

meeting with the sub-district. The meeting of the Tax Service was found in one meeting, namely, the Tax Service with the community.

#### 1.1. Indonesian Code Transfer to Riau Malay at District Meeting

## District and Village Meetings

A sub-district and village meeting was held in the Tambusai District Office Hall on May 23, 2022 which was attended by all villages in the Tambusai District. The majority of the meeting participants were ethnic Malays, followed by Javanese and Mandailing Bataks. There were seven code switching found in sub-district and village meetings. Because the data is homogeneous, some data is attached as follows.

### Data 1

Sekcam : Seksi pelaksana udah. Langsung ini ajalah buk, pembawa acara siapa? Daripada

besok kita cari orangnya.

Kasi PMD : Imroatun, protokol. Sekcam : Jelita ajalah, ndak.

Kasi PMD : Haa... jadi juo. Olah senior padek. Artis wak tu.

#### Data 2

Sekcam : Yang doa?

Pend. Kec. : Siapo siko pak yang bisa doa? Sekcam : Yang dari BKD dai do?

Kasi PMD : Dona? Bahayu ti dibaoknyo awak kumanmano. Ibrahim amianglah.

Sekcam : Imroatun bersedia? Yang dari Sialang Rindang.

Imroatun : Enggak, Pak.

In Data 1, Mr. Sekcam who is speaker 1 comes from ethnic Malays and lives in Dalu-dalu, Tambusai District. The Secretary of Cam opened the conversation in Indonesian, namely, "Seksi pelaksana udah. Langsung ini ajalah buk, pembawa acara siapa? Daripada besok kita cari orangnya". Furthermore, speaker 2, namely Kasi PMD, is a Malay ethnic woman. Mrs. Kasi PMD answered Mr. Secretary's question using Indonesian, namely, "Imroatun, protokol". The Secretary of the Cam responded to the answer from the Kasi PMD, "Jelita ajalah, ndak?" Mrs. Kasi PMD also answered the question in Riau Malay, namely, "Haa.. jadi juo. Olah senior padek. Artis wak tu" which means "That's okay too. Already seniors. our artist". It was at this time that code switching occurred from Indonesian to Riau Malay. Mrs. Kasi PMD answered Mr. Sekcam's question in Riau Malay because Mrs. Kasi PMD knew that Mr. Sekcam had the same ethnicity as her and Mrs. Kasi PMD wanted to confirm her agreement with the suggestions put forward by Mr. Sekcam.

In Data 2, the Secretary of Cam opened the conversation in Indonesian which was answered by the District Facilitator (PK), who is a man of Riau Malay ethnicity. PK did code switching by answering the question in Riau Malay, namely, "Siapo siko pak yang bisa doa?". PK's goal of code-switching was to clarify questions from Mr. Sekcam who were less than perfect. In the following conversation the Secretary of the Cam responded in Riau Malay "Yang dari BKD dai do?" which means, "There is no one from BKD?" Mrs. Kasi PMD answered the question using Riau Malay "Dona? Bahayo ti dibaoknyo crew etah kukumo-mano. Ibrahim amianglah" which means, "Dona? Bahayo ti dibaoknyo awak etah kumano-mano. Ibrahim amianglah." In the sentence, "Imroatun bersedia? Yang dari Sialang Rindang" Pak Camcam uses Indonesian. Mr. Sekcam again did code switching from Riau Malay to Indonesian to Imroatun because Imroatun is of Javanese ethnicity.

# District meeting with the community

A sub-district meeting with the community was held in the Hall of the Tambusai Sub-District Office on 11 July 2022 which was attended by the Tambusai Sub-District Head and administrators, Head of RT/RW, Head of Environment, Head of Dusun, Traditional Leaders, Community Leaders,

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Religious Leaders, and community representatives. The attendees of the meeting were Dalu-dalu people who are ethnically Malay. Code switching found in sub-district meetings with the community found 14 code switching. Because the data is homogeneous, some data is attached as follows.

Data 3

Camat : Kira-kira, apa ada masukan dari bapak/ibu sekalian yang berhadir pada

hari ini?

Tokoh adat : Man mano kalau awak buek fasilitas yang lengkap di rumah adat Awak tu Pak

Camat.

Camat : Apulah sueloknyo awak buek, Tuk? Bak tucapai tujuan awak busamu ko. Tokoh adat : Moo internet na Pak Camat. Wifi yang disobuik-sobuik uyang du.

Data 4

Sekcam : Apakah sarana dan prasarana kecamatan sudah terpenuhi?Atau apakah

ada kendala?

Kepala Ling. : Ada beberapa peralatan lingkungan Godong yang sudah tidak bisa dipakai atau

rusak. Oman kursi kan, pak. Mik gitu juu.

Tokoh adat : Kalau mik yang rusak, nukik na abang bubua du hahaha.

Data 5:

Pemuda : Jadi, Pak hari Rabu lalu tugu Tuanku Tambusai kita kena tabrak truk.

Camat : Ya Allah, jadi apu yang konai?

Pemuda : Moh, rusak dindiangnyo du, Pak. Jadi wak masukkanlah itu du ku anggaran do,

Pak?

Camat : Oke, dicatat yo, Pak Bendahara.

In Data 3, the Tambusai Sub-District Head started the conversation using Indonesian. The Head of the Tambusai sub-district is a native of Dalu-dalu with Malay ethnicity. The Tambusai Traditional Figure is a 57-year-old man with Malay ethnicity. The traditional leader answered the sub-district head's question in Riau Malay "Man mano kalau awak buek fasilitas yang lengkap di rumah adat wak k, Pak Camat ". which means, "What if we make complete facilities at the traditional house, Head of District?" here there has been code switching. Next, the sub-district head continued the conversation in Riau Malay "Apu lah sueloknyo yang awak buek, Tuk? Bak tucapai tujuan awak busamu ko" which means, "What should we do, Tuk? So that our goals together can be achieved ". The traditional leader again answered in Riau Malay "Internet na Pak Camat. Wifi yang disobuik-sobuik uyang du " which means, "Internet, Pak Camat. What people call Wifi". The traditional leader did code switching to make it easier to convey his opinion to the Camat because he was not fluent in speaking Indonesian.

Furthermore, Data 4. The Secretary of the Cam and the Head of the Environment are ethnic Malay men who live in Dalu-dalu, Tambusai District. Pak Pak Camat started the conversation using Indonesian. The Head of the Environment answered the question. At first the Head of Environment used Indonesian, but in the next sentence he used Riau Malay which means, "Like a chair and also a mic, sir". The Head of the Environment does code switching with the aim of clarifying his words. Furthermore, the traditional leaders responded to the Head of the Environment's speech in Riau Malay which means, "If the mic is broken, you just scream and talk hahaha". Traditional leaders did code switching as a joke to lighten the mood of the meeting.

In Data 5, Dalu-dalu youth convey information to the sub-district head in Indonesian. Surprised, the subdistrict head did code switching to Riau Malay. The sentence Ya Allah, jadi apu yang konai?" The young man replied in Malay, " Moh, rusak dindiangnyo du, Pak. Jadi wak masukkanlah itu du ke dalam anggaran do, Pak?" which means, "The wall is broken, sir. So, let's just put it in the budget, OK, sir?"

## **District Meeting with Family Welfare Empowerment (PKK)**

The sub-district meeting with the PKK was held in the Tambusai District Office Hall on 13 July 2022 which was attended by the Chairperson of the PKK and Tambusai District PKK administrators. Code switching found in sub-district meetings with the PKK found 10 code switching. Because the data is homogeneous, some data is attached as follows.

Data 6

Ketua PKK : Ibu PKK. Apa yang diusulkan PKK nanti ibu-ibu? Misalnya nanti

membuat acara wirid akbar, entah acara lomba masak, atau acara meningkatkan kesehatan ibu menyusui, ibu hamil, anak kurang gizi atau sekarang yang sedang banyak disosialisasikan yaitu tentang

stunting. Apa kira-kira ibu salah satunya yang akan dibuat?

Ibu PKK : Kami rencananya mau membuat latihan menjahit, Bu. Ketua PKK : Menjahitnyo? Yang lain bisa lebih dari satu usulannya. Ibu PKK : Oh gitu, Buk. Tunggulah kami diskusikan dolu yo, Buk.

Data 7

Ibu PKK : Program kerja yang akan kami lakukan salah satunya persiapan lomba

cipta menu yang setiap tahun diadakan di kabupaten.

Ketua PKK : Ide yang bagus. Apu kukiro menu yang direncanakan?

Ibu PKK : Rencananyo kami nak mumuek kripik daun sirih samu sup cendawan.

Ketua PKK : Mantap. Jangan lupa dicatat ya, Ibu-ibu.

In Data 6, the Chairperson of the PKK and Mrs. PKK are ethnic Malay women who live in Dalu-dalu, Tambusai District. The PKK chairman started the conversation using Indonesian about what PKK plans to do for future activities. Mrs. PKK answered in Indonesian. The head of the PKK code-switched the sentence, Menjahitnyo? Bisa lebih dari satu usulannya. Then, the PKK mother answered in Riau Malay in the sentence, "tunggulah kami diskusikan dolu yo, Buk". The PKK mother used Riau Malay as a response to the Riau Malay speech from the PKK head.

In Data 7, the PKK started the conversation using Indonesian, then the PKK Chairperson switched the code from Indonesian to Riau Malay. "Apu kukiro menu yang direncanakan?" means "What is the menu that will be planned?" The aim of the PKK chairman in code switching was to make the conversation relaxed. The PKK mother answered in Riau Malay so that the purpose of code switching for the PKK Chairperson could be achieved. The sentence "Rencananyo kami nak mumuek kripik daun sirih dan sup cendawan" means, "We plan to make betel leaf chips and mushroom soup".

# 1.2. Indonesian code switching to Riau Malay at a village meeting

# Village Meeting with the District

Village meetings with sub-districts were held in three villages in Tambusai District. The villages are Talikumain Village, Batang Kumu Village and Tambusai Barat Village. Starting from July 27, August 2, and August 11 2022 which were attended by the Tambusai Sub-District Head, the Sub-District Secretary (Sekcam), (Section Head) Head of PMD Section, Village Head (Kades) and village officials. The attendees of the meeting were of ethnic Malay, Javanese, Sundanese and Mandailing Batak. The code switching that was found in the village meeting with the sub-district was three code switching. Because the data is homogeneous, some data is attached as follows.

Data 8

Sekcam : Dalam petunjuk teknis penyusunan RPJMDesa ini kita perlu

membentuk tim. Untuk pembetukan tim ini ditunjuk kamu Salim

sebagai ketua. Kamu setuju, Salim?

Salim : Setuju.

Sekcam : Setuju saja? Setuju padek.

Salim : Setuju padek.

Data 9

Kasi PMD : Penyusunan RKPDes yang dilaksanakan di Desa sekali setahun misalnya

> kitauntuk melaksanakan tahun 2023 itu musyawarahnya di tahun 2022. Dari itu, Ibu akan tanyo kepada saudara Salim. Apa yang akan diusulkan di desanya? Apa

dia akan membangun jalan. Apu Salim yang abang usulkan di RT abang?

Salim : Rencananya mau bikin jalan, Bu. Lai daerah pumukiman baru. Omannyo cocok

padek dibangun jalan di situ, Buk.

Kasi PMD : Apakah itu dilewati untuk membawa hasil kebun masyarakat? Lai dilewati

untuk mumbaok hasil kobun masyarakat.

Salim : Lai juo lewat situ. Kasi PMD : Haa... Cocoklah.

#### 1.3. Indonesian Code Transfer to Riau Malay at the Tax Service Meeting

The Tax Service meeting with the community was held in the Tambusai District Office Hall. On July 14 2022 which was attended by the Tambusai District Head and staff, Tax Service officials, and the public. The audience who attended the meeting were dominated by ethnic Riau Malays, Batak Mandailing, and Javanese. The code switching that was found in the village meeting with the sub-district was seven code switching. Because the data is homogeneous, some data is attached as follows.

#### Data 10

Ibu Kasi PMD : Untuk acara tentang pajak ini, seluruh masyarakat wajib membayar

pajak yang nantinya uangnya dipakai lagi untuk pembangunan di desa kita. Gitulah kiro-kiro. Rapat ini dilakukan agar bapak dan ibu yang hadir pada hari ini menjadi melek pajak. Terutama bapak RT, RW, bapak Kepala Lingkungan syukur-syukur bisa mengedukasi warganya. Rapat kali ini bertepatan dengan hari pajak nasional yaitu tanggal 14

Juli.

Data 11

Ibu Kasi PMD : Untuk Sosialisasi pajak ini, kita wajibkan masyarakat membayar

pajak. Apa kamu sudah bayar pajak, Pak RT.

Pak RT : Olah, Buk.

: Ini, Ibu Maria ini sudah bayar pajak? Ibu Kasi PMD

Maria : Olun le buk.

Ibu Kasi PMD : Apu sebab olun? Bayar pajak itu wajib ya bapak-ibu. Ini Bu Maria

bukan contoh masyarakat yang baik. Jangan ditiru ya bapak dan ibu.

#### Data 12

Dinas Pajak : Pajak Bumi dan Bangunan adalah pajak atas bumi atau bangunan yang dimiliki

atau dikuasai oleh seseorang. Pajak ini meliputi tanah, perairan, maupun wilayah di kabupaten atau kota. Jadi, singkatnya bapak dan ibu, kalua bapak dan ibu punya kebun sawit mau satu hektar atau dua hektar, atau berpuluh hektar bapak ibu wajib bayar pajak. Bayanyo oman mano buk? Haa pasti bapak dan ibuk butanyo-tanyo di dalam hati. Bayarnya sekarang bisa di kantor POS atau bisa juga melalui online. HP bapak dan ibu kan kini lah canggih. Daripadu cumu mumbuek status pesbuk, cubu baya pajak. Ini buka HP, buat status, "Lagi galau nih!" hahaha. Udah enggak jaman buk. Ayo kita budayakan, buka HP bayar pajak. Kan mantap. Ingat semboyan ini bapak dan ibu, "Orang bijak, bayar, Pajak!"

In Data 10, the Head of PMD is a Malay ethnic woman. Kasi PMD conveys information about taxes in Indonesian, but in the next sentence, namely, "Gitulah kiro-kiro "Kasi PMD uses Riau Malay which means, "that's roughly how it is". Kasi PMD did code switching to confirm the previous statement.

In Data 11, the Head of PMD asked questions to the Head of the RT in Indonesian. The RT who is a native of Dalu-dalu ethnic Malay answered the question in Riau Malay. "Olah, Buk " means "Already, Mom". The RT uses code switching because they are both ethnic Malays. The same question was asked by Kasi PMD to Maria, one of the representatives of the Tambusai community. Maria is of Malay ethnicity. Maria answered Kasi PMD's questions in Malay. "Olun le buk" means "Not yet, ma'am". Mrs. Kasi PMD code-switched again in the sentence, "Apu sebab olun? Bayar pajak itu wajib ya bapak-ibu. "Apu sebab olun?" means "Why not yet?" Mrs. Kasi PMD responded to Maria's answer, who spoke Riau Malay by using Riau Malay as well. Then switch the code to Indonesian to convey this information in general.

Data 12 contains information regarding Land and Building Tax submitted by the Tax Service officials. The Tax Service apparatus did code switching from Indonesian to Riau Malay in the sentence, "Bayanyo oman mano buk? Haa, I'm sure you are asking questions in your heart" which means, "How do you pay, ma'am? Surely father and mother are wondering in their hearts. The purpose of the Tax Service apparatus in carrying out code switching in this sentence was to suppress the previous remarks and attract the attention of the audience, the majority of whom were ethnically Malay. The next code switching occurs in the sentence, "HP bapak dan ibu kan kini lah canggih. Daripadu cumu mumbuek status pesbuk, cubu baya pajak" which means "Your cell phones are now sophisticated. Instead of just posting a status on Facebook, try paying taxes." The purpose of the Tax Service apparatus is to carry out code switching again, namely to confirm the previous speech and at the same time defuse the situation

# **CONCLUSION**

Code switching is a language switch to another language due to the situation behind it. The phenomenon of code switching is caused by speakers and interlocutors interacting with each other, and vice versa. The form of code switching that is often spoken by the Riau Malay community is code switching from Indonesian to Riau Malay. The people of Dalu-dalu, Tambusai District tend to use code switching in communicating, even in formal situations. In formal situations, code switching usually occurs when a speaker is talking to an interlocutor who is both from the Riau Malay ethnicity. Speakers usually feel more comfortable and relaxed when speaking in Riau Malay with fellow speakers compared to Indonesian.

This study refers to government agencies, namely, sub-districts, villages, and the Tax Service. In this study, seven code-switching data were found in sub-district and village meetings, 14 code-switched data in sub-district meetings with the community, 10 code-switched data in sub-district meetings with the PKK, five code-switched data in village-sub-district meetings, and seven code-switched data in Tax Service meetings with the public.

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